



# GE Recalls Air Conditioning and Heating Units Due to Risk of Fire

400

Print

Moisture accumulates near the unit's heater when vent door open, along with two shorted electrical components can create an electrical ground path and arcing.

Recall date: November 03, 2015

Recall number: 16-025

**Name of product:**

GE Zoneline® Air Conditioners and Heating Units

**Hazard:**

Moisture from outdoor air can accumulate near the unit's heater when the unit is operated with the vent door continuously open. This, along with two shorted electrical components, can create an electrical ground path and arcing, posing a risk of fire.

Remedy:

[Repair](#)

**Consumer Contact:**

GE toll free at 866-723-2697 from 8 a.m. to 5 p.m. ET Monday through Friday, online at [www.geappliances.com/products/recall](http://www.geappliances.com/products/recall) or [www.geappliances.com](http://www.geappliances.com) and click the Recall Information tab for more information.

[Report an Incident Involving this Product](#)

**Units**

About 33,500

**Description**

This recall involves GE Zoneline Packaged Terminal Air Conditioners (PTAC) and heating units with listed serial numbers. These units are most often used in hotels, apartment buildings and commercial spaces. The GE logo is affixed to the control panel door. Units with the following models and serial numbers are included in this recall:

Brand	Model Prefix	Serial Number (Begins with)
	AZ40E09E	
	AZ41E07E	AT, AV, AZ, DT, DV, DZ, FT, FV, FZ, GS, GT, GV, GZ, HT, HV, HZ, LT, LV, LZ, MT, MV, MZ, RT, RV, RZ, ST, SV, SZ, TT, TV, TZ, VS, VT, VV, VZ, ZS, ZT, ZV, ZZ
	AZ41E09E	
GE	AZ41E12E	

AZ41E15E

AZ61H07E

AZ61H09E

AZ61H12E

AZ61H15E

The model and serial numbers are printed on the rating plate that can be seen after removing the front panel.

#### **Incidents/Injuries**

GE has received three reports involving smoke and/or fire associated with the unit's heater resulting in about \$30,000 of property damage. No injuries have been reported.

#### **Remedy**

Consumers should contact GE to schedule a free repair. Do not operate the PTAC unit with the external vent open while awaiting a free repair. Property maintenance personnel should remove the unit's front panel and locate the vent door control lever at the left side of the Zoneline unit to ensure the lever is in the closed position.

#### **Sold at**

GE authorized representatives and HVAC distributors nationwide from January 2010 through December 2013 for between \$1,000 and \$1,200.

#### **Importer(s)**

GE Appliances, of Louisville, KY

#### **Manufactured in**

#### **China**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals -- contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter @USCPSC or by subscribing to CPSC's [free e-mail newsletters](#).



GE Zoneline® Air  
Conditioners and Heating  
Units

GE Zoneline with front panel  
removed