



## Trane and American Standard Recall Accessory Heaters Due to Fire Hazard (Recall Alert)

92

Heaters in TAM7 and TAM8 air handlers installed with reverse polarity on one of the breakers can cause the heater to overheat.

Print

Recall date: August 14, 2015

Recall number: 15-746

### Name of product:

Accessory heaters installed in TAM7 and TAM8 air handlers

### Hazard:

Heaters installed with reverse polarity on one of the breakers can cause the heater to overheat, posing a fire hazard.

Remedy:

[Replace](#)

### Consumer Contact:

Trane toll-free at 844-866-8429 from 8 a.m. to 5 p.m. CT Monday through Friday, or online at [www.trane.com/residential](http://www.trane.com/residential) or [www.americanstandardair.com](http://www.americanstandardair.com) and click on “Safety Recall” for more information.

### [Report an Incident Involving this Product](#)

### Units

About 3,900

### Description

This recall involves Trane and American Standard brand accessory heaters manufactured between November 2014 and March 2015 and installed in TAM7 and TAM8 air handlers as a primary or secondary heat source. Models included in the recall are BAYEVBC15BK1BAA (15 KW Electric Heater) with serial numbers 1447B2BP1X through 1512B2CDDX and Model BAYEVCC25BK1BAA (25 KW Electric Heater) with serial numbers 1503B2AP0X through 1513B2BHXX. Due to the electrical risk, only a certified HVAC repair person should verify the model and serial numbers on the nameplate on the inside of the air handler.

### Incidents/Injuries

The firm has received 10 reports of the heaters tripping circuit breakers, including one report of heat-related damage to the unit. No injuries have been reported.

### Remedy

Consumers should immediately stop using the heater function by switching the system to cooling mode or off, and contact their Trane or American Standard independent dealer to schedule an inspection and replacement. The system’s air conditioning or cooling function may still be used. Trane is contacting its customers directly.

**Sold at**

Trane and American Standard independent dealers nationwide from January 2015 to April 2015 for about \$120.

**Importer(s)**

Trane U.S. Inc., of Tyler, Texas

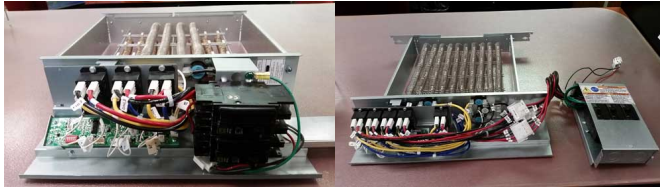
**Manufactured in**

Mexico

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals -- contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).



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