



SERVICE INFORMATION

Unitary Products Group
5005 York Drive
Norman, OK 73069
877-874-7378

DATE: April 12, 2007

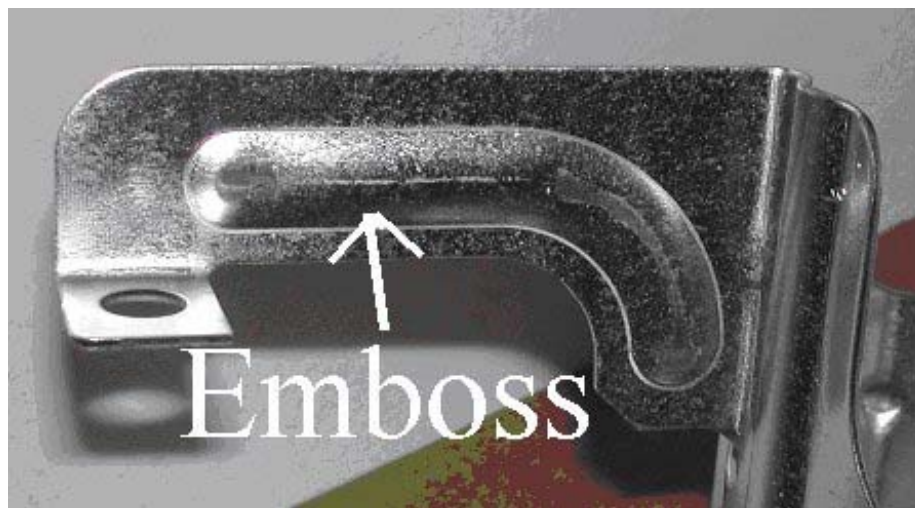
YS-013 -07

TO: All York Branches and Distributors
All York Service Managers
All Field Service Supervisors

SUBJECT: S1-37319831001 One-Piece Motor Bracket For Residential - Furnaces, Air Handlers and Package Units

To resolve field complaints of blower wheels coming apart the one-piece motor bracket has been modified. Because of motor bracket legs flexed on start up torque caused the hub in blower wheel to come loose, resulting in several wheel failures.

The brackets now have embosses in the legs, adding strength.



Source 1 inventory has been purged and brackets are now being used in production. New bracket will be assigned part number S1-37319831002.

On any service call with a damaged blower wheel, York will provide a 1 hr labor allowance per unit to replace wheel and bracket. This is a fix on fail only of already installed equipment.

File standard warranty claims and reference this service letter.

We apologize for any inconvenience this may have caused.

Ron Butcher

Robert Cabrera

Ron Butcher
Field Service Supervisor

Robert Cabrera
Director, Heating Engineering