



Service Bulletin

SR-060

DATE: June 3, 2014
 TO: All Service and Parts Managers
 SUBJECT: Condensate Blow off on ARUF, ARPT and AVPTC Air Handlers

We have received some reports of condensate blow off on ARUF/PT and AVPTC Smart Frame™ air handlers when installed in the horizontal left position. The majority of the reports involve the “D” chassis air handlers.

Testing has determined that air leaks around the triangle endplates and coil top plate caused condensate blow off and to resolve this issue redesigned triangle endplates and insulation on the top plate of evaporator coil has been added in production beginning serial date code of 1405.

The kits in the chart below have been developed to resolve condensate blow off issues with units installed in the field and are available from Service Parts Department.

CONDENSATE MANAGEMENT KITS			
Air Handler	Kit #	Air Handler	Kit #
ARPT36D14	CMK0001	ARPT48D14	CMK0002
ARPT42D14		ARPT60D14	
ARUF48D14		ASPT48D14	
ARUF60D14		ASPT60D14	
ASPT42D14		ASUF59D14	
AVPTC42D14		AVPTC48D14	
ARPT36C14		AVPTC60D14	
ARUF30C14	CMK0003		
ARUF36C14		ARPT18B14	CMK0004
ARUF42C14		ARPT24B14	
ASPT30C14			
ASPT36C14		ARUF18B14	CMK0005
ASUF39C14			
ASUF49C14		ARUF24B14	CMK0006
AVPTC30C14			
AVPTC36C14		ARPT30B14	CMK0007
ASPT42C14		ARUF30B14	
ASPT48C14		AVPTC24B14	
AVPTC48C14		ASPT24B14	
DV48PTCC14		ASUF29B14	

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Refer to IO-820 attached to this bulletin for proper installation of the CMK000* kits. In applications where the air handler is installed in the horizontal left position and the return air environment sees humidity levels above 65% relative humidity coupled with total external static levels above 0.5" e.s.p., a horizontal condensate management kit is available for field application. These kits will be listed in the spec sheets under accessories and listed in the installation instructions.

For installed units with a serial number prefix before 1405 experiencing condensate blow off in the horizontal left position, Goodman will pay a Class "B" labor rate to install the appropriate Condensate Management Kit (CMK000*)

Claims must be filed on Warranty Express as an Authorization type claim, using Authorization Code number 8795. The claim for the part and labor should be filed as one claim, using the Dealer's account number.

Please consult the Warranty Department if you need assistance with this process. The claim will be paid upon review by the Warranty Department. Warranty Claims will be approved for equipment that is still covered under the terms of Standard Warranty. All claims for this project must be submitted by December 31, 2014.

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