

**To: Residential Distributors and Dealers**  
**Aftermarket Distributors and Dealers**  
**From: Technical Support**  
**Date: October 28, 2014**  
**Re: Inducer Wheel Failure**

NORDYNE has been notified by our supplier of single stage 90+ inducer blower assemblies of the potential for the inducer blower wheel hub to crack. This reported cracked hub issue occurs soon after the initial startup of the furnace and is not a safety issue.

If a furnace has been installed and operating, the inducer hub is not affected by this issue.



*Inducers with a motor date code of M3614 on the label are affected*

*NORDYNE Serial number date codes are limited to XXX1409XXXXX on product models listed below.*

**Distributors that have uninstalled single stage 90+ furnaces in this date range Should RGA the units back to NORDYNE.**

*To View Technical Tips, Training Videos and Product Updates, visit [www.nordyneU.com](http://www.nordyneU.com)  
Trained and qualified personnel should install, repair and or service HVAC systems and equipment. All national standards and local safety codes must be followed when installing, repairing and servicing HVAC system and equipment. It is the responsibility of the Dealer to ensure local codes, standards and ordinances are fully complied with.*

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If a cracked hub is found on an installed furnace, a replacement inducer assembly will be provided under the furnace published warranty including 1 hour labor. Related claims must be filed using the normal warranty process and **this bulletin number TB14-122RA must be noted in the work performed section.**

The following units could have the inducer wheel issue:

CMF95
*G7SC
*G7SD
*G7SL
*G7SM
M7RL
MGC2SC
MGC2SD

If you have any questions please call **1-800-422-4328**

Thank You  
NORDYNE Technical Service

*See attached Regal Beloit notification*



**Paul Boyer**

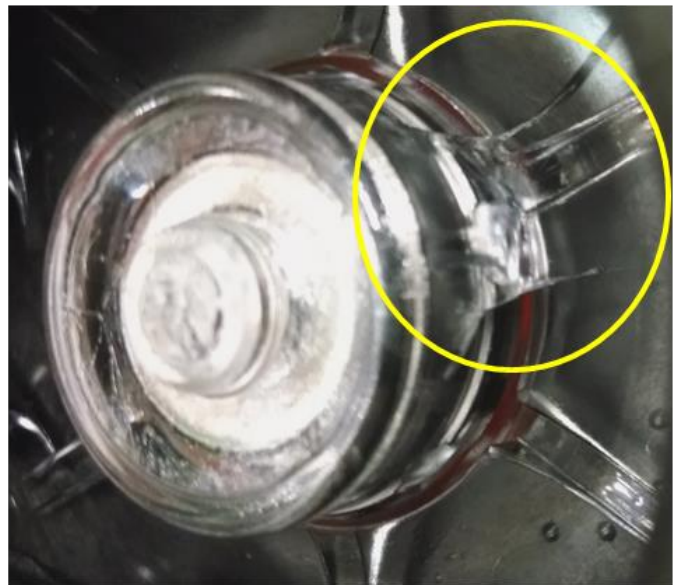
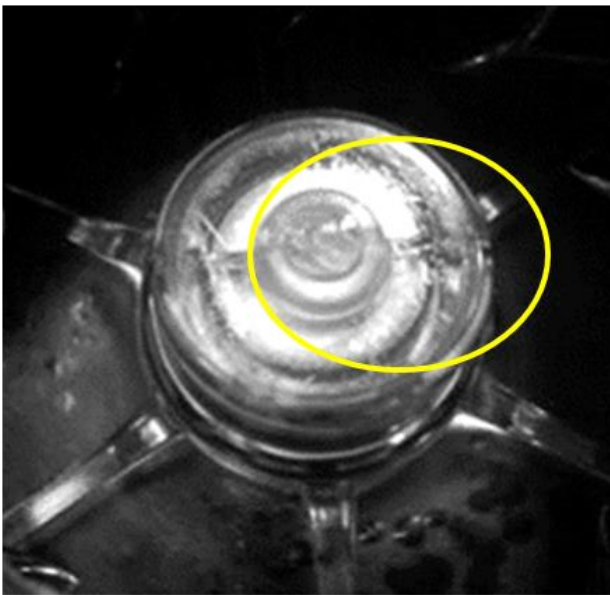
*Director Global Warranty/Service  
Regal Beloit America, Inc*

October 30, 2014

Subject: 90 % Efficiency Inducers with potential cracks in the hub area of the impeller.

This letter is to notify you of a potential issue affecting limited production of Fasco part number 702112001 (Nordyne part 622302). The issue is a crack in the impeller and is present only in the hub area as indicated in the figures one and two.

Figures 1 & 2: Hub crack examples

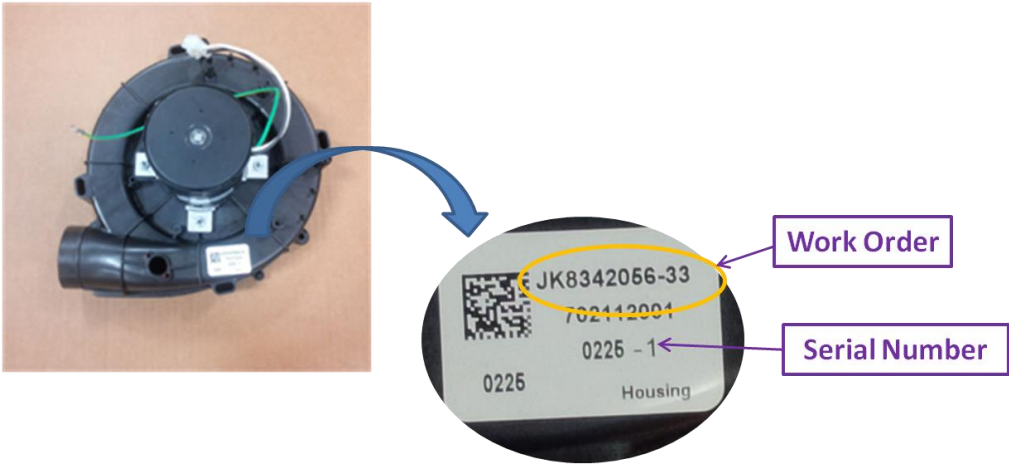


The root cause has been identified and corrected, and is isolated to the part noted above. Preventive actions have been implemented as of Oct 8<sup>th</sup> 2014.

Initial investigation has identified units produced under the following production orders to be suspect.

The Fasco internal work order number is printed on a label for each blower, shown below in figures four and five.

Figures 4 & 5: Location of Fasco work order number



Whether this issue will cause a product failure in operation is undetermined at this time; however, Fasco takes the quality of its products seriously. We would like to alert the customer to look for the cracked impeller as shown.

Please accept our apologies in advance for any inconvenience this may cause.

Sincerely,

Paul W Boyer