



# Carlin Recalls Williamson and Thermoflo Furnaces and Boilers Equipped with Carlin Burners Due to Fire Hazard (Recall Alert)

A wiring malfunction can result in the burners failing to shut off, posing a fire hazard.

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*Recall date: March 10, 2016*

*Recall number: 16-731*

## **Name of product:**

Williamson-Thermoflo furnaces and boilers equipped with Carlin oil burners

## **Hazard:**

A wiring malfunction can result in the burners failing to shut off, posing a fire hazard.

Remedy:

[Repair](#)

## **Consumer Contact:**

Carlin at 800-989-2275 from 8 a.m. to 4:30 p.m. ET Monday through Friday or online at [www.carlincombustion.com](http://www.carlincombustion.com) and click “Contact Us” and then “Customer Service” for more information.

## [Report an Incident Involving this Product](#)

## **Units**

About 110

## **Description**

The recall includes Williamson and Thermoflo furnaces and boilers with Carlin oil burners with an installation date label between April 1, 2015 and November 31, 2015. The installation date is printed on a label on the outside of the furnace or boiler. Recalled furnaces have a Carlin burner inside of the furnace, behind the furnace grate. Recalled boilers have a Carlin burner attached to the outside of the boiler enclosure. “Carlin” is printed in white letters on the face of the burner nameplate.

## **Incidents/Injuries**

Carlin has received one report of the burner failing to shut off. No injuries have been reported.

## **Remedy**

Consumers should immediately contact Carlin to arrange for a free repair. Consumers who cannot locate their installation date label can also contact Carlin. Carlin is contacting installers directly to make repairs on furnaces that were installed in consumer’s homes.

## **Sold at**

Heating and plumbing contractors that install Williamson-Thermoflo heating and plumbing equipment nationwide from April 2015 through November 2015 for about \$500 for the burners.

**Manufacturer(s)**

Carlin Combustion Technology Inc., of North Haven, Conn.

**Manufactured in**

U.S.

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals — contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC’s Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter @USCPSC or by subscribing to CPSC’s [free e-mail newsletters](#).



Carlin Combustion Burner



Carlin Brand Burner on Furnace



Carlin Brand Burner on Boiler