



Goodman Company Recalls Air Conditioning and Heating Units Due to Burn and Fire Hazards

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Print

The power cords on the units can overheat, posing burn and fire hazards.

Recall date: August 27, 2014

Recall number: 14-263

Name of product:

Amana, Century, Comfort-Aire, Goodman and York International Packaged Terminal Air Conditioner/Heat Pump (“PTAC”) units

Hazard:

The power cords on the air conditioning and heating units can overheat, posing burn and fire hazards.

Remedy:

[Repair](#)

Consumer Contact:

For Amana, Goodman and York International-branded units call (800) 366-0339 from 8 a.m. to 5 p.m. CT Monday through Friday. For Comfort-Aire and Century-branded units call toll-free at (877) 442-4482 from 8 a.m. to 5 p.m. ET Monday through Friday. For all products, go to www.amana-ptac.com and click on Recall Info at the bottom right corner of the page for more information.

[Report an Incident Involving this Product](#)

Units

About 233,500

Description

The recall involves Amana, Century, Comfort-Aire, Goodman and York International-branded Packaged Terminal Air Conditioners and Heat Pumps. The units are rated 230/208 volt, 3.5 kW and are most often installed in walls of hotels, motels, apartment buildings and commercial spaces to provide room climate control. The recalled units are beige with serial numbers ranging from 0701009633 through 0804272329. The brand name is located on the unit’s front cover. The serial number is located on the control board plate found by lifting the unit’s front cover.

Incidents/Injuries

Goodman has received five reports of power cords smoking or catching on fire. No injuries have been reported.

Remedy

Consumers should immediately stop using and unplug the air conditioning and heating units and call the appropriate number listed above or go to www.amana-ptac.com to request a free replacement power cord. Non-commercial

owners will receive free installation of the power cord and inspection of the PTAC control board for damages. If the control board has been damaged by the recalled power cord, non-commercial owners will also receive a free installation of a replacement control board. Commercial owners are being contacted directly and will install the power cord and inspect the control board. If the control board has been damaged by the recalled power cord, Goodman will provide a new control board for commercial owners to install.

Sold through

Goodman and heating and cooling equipment dealers nationwide from January 2007 through June 2008 for between \$700 and \$1,000.

Importer/Distributor

Goodman Company, L.P. of Houston, Texas

Manufactured in

United States

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals -- contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @USCPSC or by subscribing to CPSC's [free e-mail newsletters](#).



Recalled PTAC unit



Model and serial numbers can be found by lifting the unit's front cover.