



## 2 Comverge Recalls Communication Module Inside TXU Energy Thermostats Due to Risk of Fire Hazard

The communication module in the thermostat can overheat, posing a risk of fire hazard.

June 17, 2010

Alert #10-743

The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. It is illegal to resell or attempt to resell a recalled consumer product.

**Name of Product:** Programmable thermostat communication module

**Units:** About 6,300

**Manufacturer:** Comverge Inc. of Norcross, Ga.

**Hazard:** The communication module in the thermostat can overheat, posing a risk of fire hazard.

**Incidents/Injuries:** Comverge is aware of 13 incidents of the communication module overheating and damaging the thermostat, in at least two incidents there was minor smoke damage to the wall. Comverge has not received any reports of injuries.

**Description:** This recall involves Comverge communication modules inside programmable thermostats sold by TXU Energy with a serial number between 1015857 and 1022518. The serial number can be found on the top of the thermostat's plastic housing. The thermostats have "TXU Energy" and "White Rodgers" printed on the front faceplate.

**Sold by:** TXU Energy to customers in North Texas

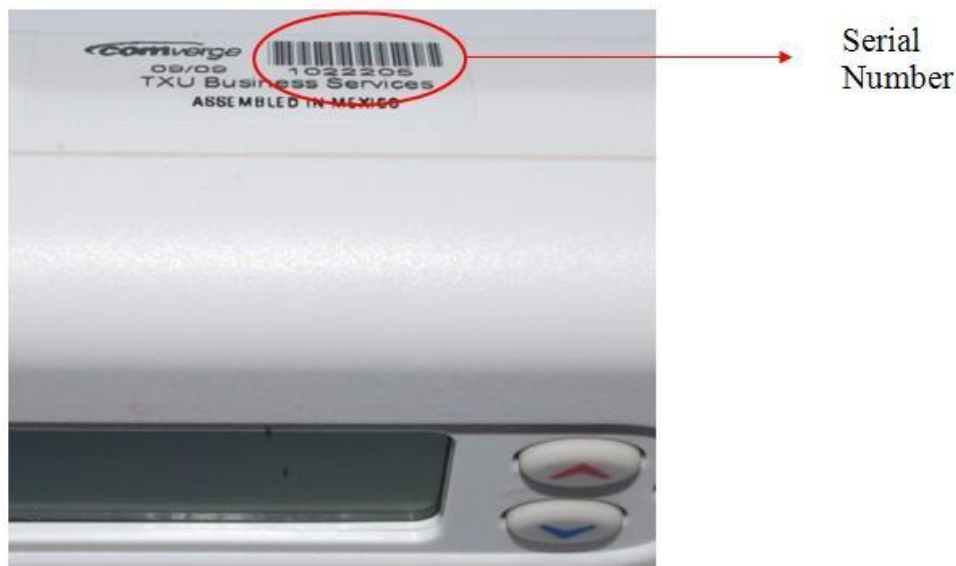
**Manufactured in:** Mexico

**Remedy:** Consumers should contact Comverge for a replacement communication module. The company will install a new communication module for consumers free of charge. Consumers should not attempt to disable or replace the communication module. Comverge is directly contacting consumers who own the recalled communication module.

**Consumer Contact:** For more information, contact Comverge toll-free at (866) 277-7001 between 8 a.m. and 8 p.m. CT Monday through Friday or visit the firm's website at <http://www.comverge.com/recall>



Communication Module



The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals — contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter @USCPSC or by subscribing to CPSC's [free e-mail newsletters](#).