



## McQuay Recalls Air Conditioners/Heat Pumps Following Fires

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Wires in the heater element can overheat and spark, posing a smoke and fire hazard to consumers.

December 20, 2007

Alert #08-530

The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

**Name of Product:** Remington and McQuay “ComfortPac” Air Conditioners and Heat Pumps

**Units:** About 8,800

**Distributor:** McQuay International, of Minneapolis, Minn.

**Manufacturer:** OYL Manufacturing Co., of Malaysia

**Hazard:** Wires in the heater element can overheat and spark, posing a smoke and fire hazard to consumers.

**Incidents/Injuries:** McQuay has received three reports of fires that caused property damage and four additional reports of smoke, smoldering, and/or charring. One incident led to two consumers being treated for smoke inhalation.

**Description:** The recall involves the Remington and McQuay “ComfortPac” Packaged Terminal Air Conditioners (PTAC) and Packaged Terminal Heat Pumps (PTHP) commonly installed in hotels, nursing homes, and other commercial locations. These “B” and “B+” vintage electric heat units come in size 12 (12,000 BTU) and size 15 (15,000 BTU). The model numbers included in the recall are:

PTAC12B208 KXBA and KXCA

PTAC12B265 MXBA and MXCA

PTHP12B208 KXBA and KXCA

PTHP12B265 MXBA and MXCA

PTAC15B208 KXBA and KXCA

PTAC15B265 MXBA and MXCA

PTHP15B208 KXBA and KXCA

PTHP15B265 MXBA and MXCA

The model numbers are printed on the product identification plate, which is located underneath the front cover below the control box. The recalled units also have the following numbers on the power cord: 105575703 (208/230V) and 105575803 (265V).

**Sold through:** McQuay sales representatives and distributors nationwide from November 2001 through June 2006 for about \$350.

**Manufactured in:** Malaysia

**Remedy:** McQuay has been directly notifying businesses. Building managers or owners who have not been contacted by McQuay should stop using the recalled units immediately and contact the firm for a free repair kit.

**Consumer Contact:** For more information, contact McQuay at (800) 377-2787 between 9 a.m. and 4:30 p.m. ET Monday through Friday, send an e-mail to [bob.welch@mcquay.com](mailto:bob.welch@mcquay.com), or visit the firm’s Web site at [www.mcquay.com](http://www.mcquay.com)



The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals -- contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).